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Statistical Report May 2011

Bureau of Contract and Technical Services



County of Los Angeles

Department of Public Social Services

Statistical Report

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All Aids Cases, Persons and Expenditures May 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases		181,511	108,401	472	4,105	713,102	471,792	184,698	1,368,393
Persons		451,770	109,062	543	4,597	1,681,497	1,017,987	184,698	2,413,553
Expenditures (mil	lions)	\$98.29	\$22.63	\$0.18	\$3.45		\$156.28	\$145.85	\$426.67
Cost Per Case		\$541.50	\$208.74	\$381.16	\$840.34		\$331.25	\$789.65	\$311.80
				Comparison	with Prior Mor	nth			
Cases:	This Month	181,511	108,401	472	4,105	713,102	471,792	184,698	1,368,393
	Last Month	180,668	108,640	523	4,110	713,022	461,426	184,407	1,363,087
	Change	0.5%	-0.2%	-9.8%	-0.1%	0.0%	2.2%	0.2%	0.4%
Persons:	This Month	451,770	109,062	543	4,597	1,681,497	1,017,987	184,698	2,413,553
	Last Month	449,363	109,311	614	4,607	1,680,359	997,431	184,407	2,403,859
	Change	0.5%	-0.2%	-11.6%	-0.2%	0.1%	2.1%	0.2%	0.4%
Expenditures: (millions)	This Month	\$98.29	\$22.63	\$0.18	\$3.45		\$156.28	\$145.85	\$426.67
	Last Month	\$97.72	\$22.83	\$0.20	\$3.48		\$151.34	\$144.23	\$419.80
	Change	0.6%	-0.9%	-11.9%	-1.0%		3.3%	1.1%	1.6%

DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families recieve both Medi-Cal and Food Stamps under separate case numbers.



DPSS Caseload Characteristics Los Angeles County Totals May 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Total Aided								
	Cases	181,511	108,401	472	4,105	713,102	471,792	184,698
	Persons	451,770	109,062	543	4,597	1,681,497	1,017,987	184,698
Age of Aided Persons								
	Under 1	19,327	1			52,712	28,330	11
	1-2	50,390				104,260	82,124	105
	3-5	70,647	2			145,548	121,870	592
	6-12	124,059		3	8	281,747	220,218	3,623
	13-15	47,645	2	2	2	109,673	81,433	1,853
	16-17	30,675	3		1	74,484	51,420	1,309
	18	7,712	2,357	10	1	41,702	21,632	703
	19	4,670	4,047	21	3	39,477	17,197	792
	20	5,464	3,989	21	3	34,889	15,213	790
	21-59	90,472	93,567	408	554	551,073	349,473	45,502
	60-65	630	4,837	48	423	30,304	18,273	17,979
	Over 65	79	257	30	3,602	215,628	10,804	111,439
	Total	451,770	109,062	543	4,597	1,681,497	1,017,987	184,698
Average Age of Aided Adults								
	Average Age	31	39	38	71	51	37	68
Gender of Aided Persons								
	Male	20,577	72,626	259	1,537	275,708	178,569	63,678
Adult	Female	79,551	36,428	279	3,049	521,297	254,023	113,527
	Male	176,041	5		7	445,493	294,200	4,910
Children	Female	175,601	3	5	4	438,999	291,195	2,583
	Total	451,770	109,062	543	4,597	1,681,497	1,017,987	184,698



DPSS Caseload Characteristics Los Angeles County Totals May 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	429,026	100,686	2	14	1,159,668	935,771	N/A
Legal Immigrants	22,301	8,345	517	4,571	191,305	81,561	N/A
Other	369	20	17	11	1,275	596	N/A
Undocumented Immigrants	74	11	7	1	329,249	59	N/A
Total	451,770	109,062	543	4,597	1,681,497	1,017,987	N/A
Primary Language of Aided Cases							
Armenian	3,537	1,649	223	889	19,025	8,315	30,513
Cambodian	647	49		20	2,103	1,070	2,190
Chinese	510	146	31	146	23,272	2,692	14,303
English	110,288	100,377	65	285	324,781	299,064	71,036
Farsi	294	115	57	96	3,694	789	5,809
Korean	171	131	4	170	11,129	923	4,658
Other	353	85	21	101	4,827	877	3,081
Russian	245	93	29	146	4,180	622	7,429
Spanish	64,816	5,516	40	2,123	305,610	154,512	37,413
Tagalog	47	38	2	96	5,388	429	4,629
Vietnamese	603	202		33	9,093	2,499	3,637
Total	181,511	108,401	472	4,105	713,102	471,792	184,698
Ethnic Origin of Aided Persons							
American Indian / Alaskan Native	451	536			1,318	1,667	405
Asian	13,209	2,471	60	636	144,248	40,395	35,489
Black	91,552	47,110	29	63	117,821	195,833	33,125
Hispanic	296,717	34,002	44	2,387	1,211,411	650,659	51,872
Other	12,379	7,031	18	96	54,654	31,672	
White	37,462	17,912	392	1,415	152,045	97,761	63,807
Total	451,770	109,062	543	4,597	1,681,497	1,017,987	184,698



Cash Aid Programs Cases Aided by District

May 2011

		CalW	/ORKs			Gener	al Relief		Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable	Unknown		
002 Glendale	7,122	1,986	1,723	3,413	4,638	1,387	3,102	149	325	
003 Pasadena, San Fernando	2,771	218	898	1,655	9,589	3,051	6,011	527		
011 East Valley, Santa Clarita	10,601	997	4,615	4,989	1			1		
034 Lancaster Main District	11,981	1,232	2,793	7,956	5,777	2,317	3,025	435		
082 West Valley	8,617	785	3,447	4,385						
Division I	41,092	5,218	13,476	22,398	20,005	6,755	12,138	1,112	325	
012 Exposition Park	8,115	417	2,639	5,059						
038 Metro North	10,097	777	5,489	3,831					84	
060 Rancho Park	5,258	401	1,441	3,416	7,323	2,771	4,177	375		
010 Wilshire					4,621	1,559	2,874	188		4,105
014 Civic Center					6,683	1,265	5,248	170		
Division II	23,470	1,595	9,569	12,306	18,627	5,595	12,299	733	84	4,105
005 Belvedere	4,810	395	1,972	2,443						
006 Cudahy	6,584	506	2,736	3,342						
013 Metro Family	9,361	386	5,053	3,922						
015 Metro East Main Office	13,182	913	6,334	5,935	7,936	3,040	4,366	530		
017 Florence	7,903	410	3,937	3,556						
040 Norwalk	6,892	749	1,855	4,288						
070 Metro Special					13,924	4,404	8,909	611		
Division III	48,732	3,359	21,887	23,486	21,860	7,444	13,275	1,141		
008 Southwest Special	9			9	13,405	4,971	7,671	763		
026 Compton	10,906	692	3,865	6,349	1		1			
027 South Central	7,583	392	2,578	4,613	3,901	1,516	2,179	206		
031 South Family	10,339	665	3,675	5,999	3		2	1	15	
062 Paramount	5,369	418	1,663	3,288						
083 Southwest Family	13,432	810	3,931	8,691					7	
007 South Special					19,677	7,909	10,522	1,246		
Division IV	47,638	2,977	15,712	28,949	36,987	14,396	20,375	2,216	22	
004 El Monte	6,304	497	2,454	3,353	1			1		
020 San Gabriel Valley	5,095	607	1,864	2,624	6,888	2,691	3,694	503	41	
036 Pomona	9,180	807	2,831	5,542	4,033	1,610	2,183	240		
Division V GAIN Regions	20,579	1,911	7,149	11,519	10,922	4,301	5,877	744	41	
Total	181,511	15,060	67,793	98,658	108.401	38,491	63,964	5,946	472	4,105

^{*} Numbers for Main Districts include both Main and Branch offices.

^{**} This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

^{**} All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

^{****} This category includes all other familes not included in the first two.



Supplemental Programs Cases Aided by District May 2011

	Medical		Food Stamps		Total All Aids
District*	Assistance Only**	Total	PAFS	NAFS	Cash and Supplemental (Duplicated)***
002 Glendale	33,508	20,898	4,621	16,277	66,491
003 Pasadena, San Fernando	11,100	18,002	1,561	16,441	41,462
011 East Valley, Santa Clarita	27,630	22,365	6,430	15,935	60,597
034 Lancaster Main District	17,597	25,409	6,065	19,344	60,764
082 West Valley	51,568	20,904	5,334	15,570	81,089
090 Northridge Regional Medi-Cal District	62,767	1	,	1	62,768
Division I	204,170	107,579	24,011	83,568	373,171
010 Wilshire	20,407	13,347	13	13,334	42,480
012 Exposition Park	985	8,414	4,320	4,094	17,514
014 Civic Center	5,281	7,513	.,,525	7,513	19,477
016 Medi Cal Outreach	6,082	,,,515		7,515	6,082
338 Metro North	10,972	12,700	6,144	6,556	33,853
060 Rancho Park	23,207	18,780	3,107	15,673	54,568
080 Medi-Cal Long Term District	33,468	2	3,107	2	33,470
089 Medi-Cal Mail-In Application Center	1,531	33		33	1,564
092 Hawthorne Medi-Cal District	52,738	33		33	52,738
Division II	154,671	60,789	13,584	47,205	261,746
005 Belvedere	39,105	17,623	2,760	14,863	61,538
	17,394	12,465	3,821	8,644	36,443
006 Cudahy					
113 Metro Family	21,870	14,032	4,735	9,297	45,263
015 Metro East Main Office	4,788	22,270	7,399	14,871	48,176
017 Florence	12,880	12,647	4,202	8,445	33,430
040 Norwalk	23,577	12,575	3,989	8,586	43,044
070 Metro Special	28,012	32,303	4	32,299	74,239
Division III	147,626	123,915	26,910	97,005	342,133
007 South Special	1	22,268		22,268	41,946
008 Southwest Special	37,237	27,655	5	27,650	78,306
026 Compton	25,137	18,199	6,095	12,104	54,243
027 South Central	7,170	15,573	3,673	11,900	34,227
031 South Family	20,532	18,710	5,560	13,150	49,599
062 Paramount	14,581	9,957	2,952	7,005	29,907
083 Southwest Family	2,030	13,706	7,264	6,442	29,175
Division IV	106,688	126,068	25,549	100,519	317,403
004 El Monte	29,364	13,064	3,571	9,493	48,733
020 San Gabriel Valley	22,948	19,204	2,823	16,381	54,176
)36 Pomona	31,666	21,170	5,238	15,932	66,049
Division V GAIN Regions	83,978	53,438	11,632	41,806	168,958
Eligibility Systems Division	706	2	,	2	708
DPSS Total****	697,839	471,791	101,686	370,105	1,648,817
Department of Health Services	1,166	1	===/000	1	1,167
Department of Children and Family Services	14,096	_		_	14,096
Unknown	1				1
Grand Total****	713,102	471,792	101,686	370,106	1,664,081

Numbers for Main Districts include both Main and Branch offices.

^{**} The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

^{****} DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



Cash Aid Programs Persons Aided by District May 2011

			Call	WORK	s				Gener	al Relief		Refugee	CAPI
	Tatal	Two P	arent**	Zero	Parent***	All Of	her***						
istrict*	Total	Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	18,765	3,431	3,416	20	3,173	2,986	5,739	4,791	1,442	3,200	149	380	
003 Pasadena, San Fernando	6,569	333	470	2	1,700	1,224	2,840	9,676	3,073	6,073	530		
011 East Valley, Santa Clarita	26,429	1,676	2,021	42	9,464	4,068	9,158	4			4		
034 Lancaster Main District	32,654	2,015	2,781	49	5,618	6,051	16,140	5,819	2,332	3,051	436		
082 West Valley	21,342	1,330	1,576	39	6,924	3,619	7,854						
Division	105,759	8,785	10,264	152	26,879	17,948	41,731	20,290	6,847	12,324	1,119	380	
012 Exposition Park	19,351	649	903	42	5,126	3,475	9,156						
038 Metro North	22,828	1,199	1,475	48	10,549	2,986	6,571					91	
060 Rancho Park	12,042	657	787	19	2,594	2,504	5,481	7,355	2,786	4,193	376		
010 Wilshire								4,660	1,577	2,895	188		4,59
014 Civic Center								6,696	1,267	5,259	170		
Division I	54,221	2,505	3,165	109	18,269	8,965	21,208	18,711	5,630	12,347	734	91	4,59
005 Belvedere	12,200	675	824	16	4,069	1,930	4,686						
006 Cudahy	16,544	862	1,109	15	5,518	2,614	6,426						
013 Metro Family	22,463	641	806	34	10,739	2,872	7,371						
015 Metro East Main Office	32,788	1,451	1,943	54	13,334	4,482	11,524	7,972	3,054	4,388	530		
017 Florence	19,748	625	921	27	8,501	2,451	7,223						
040 Norwalk	17,848	1,274	1,593	15	3,656	3,440	7,870						
070 Metro Special								13,963	4,416	8,935	612		
Division II	121,591	5,528	7,196	161	45,817	17,789	45,100	21,935	7,470	13,323	1,142		
008 Southwest Special	30					8	22	13,455	4,992	7,700	763		
026 Compton	27,616	1,178	1,549	49	8,158	4,829	11,853	1		1			
027 South Central	19,242	633	891	37	5,534	3,107	9,040	3,920	1,524	2,188	208		
031 South Family	25,320	1,057	1,422	31	7,570	4,455	10,785	3		2	1	15	
062 Paramount	13,464	687	940	17	3,359	2,433	6,028						
083 Southwest Family	32,081	1,233	1,748	52	7,816	6,275	14,957					13	
007 South Special								19,758	7,945	10,566	1,247		
Division IV	117,753	4,788	6,550	186	32,437	21,107	52,685	37,137	14,461	20,457	2,219	28	
004 El Monte	16,058	756	1,080	19	5,029	2,685	6,489	1			1		
020 San Gabriel Valley	12,781	881	1,276	12	3,801	2,008	4,803	6,932	2,705	3,723	504	44	
036 Pomona	23,607	1,336	1,766	23	5,680	4,385	10,417	4,056	1,618	2,197	241		
Division V GAIN Regions	52,446	2,973	4,122	54	14,510	9,078	21,709	10,989	4,323	5,920	746	44	
Tota	451,770	24,579	31,297	662	137,912	74,887	182,433	109,062	38,731	64,371	5,960	543	4,59

Numbers for Main Districts include both Main and Branch offices.

This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common. All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits. This category includes all other familes not included in the first two.



Supplemental Programs Persons Aided by District May 2011

	Medical		Food Stamps		Total All Aids
District*	Assistance Only**	Total	PAFS	NAFS	Cash and Supplementa (Duplicated)***
002 Glendale	66,959	44,937	12,295	32,642	135,832
003 Pasadena, San Fernando	23,840	26,554	3,592	22,962	66,639
011 East Valley, Santa Clarita	73,581	55,712	15,295	40,417	155,726
034 Lancaster Main District	53,716	61,996	15,551	46,445	154,185
082 West Valley	115,289	50,741	12,747	37,994	187,372
090 Northridge Regional Medi-Cal District	109,647	4	<u> </u>	4	109,651
Division I	443,032	239,944	59,480	180,464	809,405
010 Wilshire	37,850	20,587	25	20,562	67,694
012 Exposition Park	10,053	22,299	9,508	12,791	51,703
014 Civic Center	5,322	7,537	,	7,537	19,555
016 Medi Cal Outreach	8,039	. ,		1,201	8,039
038 Metro North	35,254	31,507	12,761	18,746	89,680
060 Rancho Park	41,374	30,548	6,931	23,617	91,319
080 Medi-Cal Long Term District	33,972	2	0,551	25,017	33,974
089 Medi-Cal Mail-In Application Center	2,604	79		79	2,683
092 Hawthorne Medi-Cal District	138,015	, , , ,		/ /	138,015
Division II	312,483	112,559	29,225	83,334	502,662
005 Belvedere	100,233	45,509	6,754	38,755	157,942
006 Cudahy	49,530	33,860	9,186	24,674	99,934
013 Metro Family	68,321	36,099	10,205	25,894	126,883
015 Metro East Main Office	28,943	46,590	17,089	29,501	116,293
017 Florence	45,264	34,127	9,343	24,784	99,139
040 Norwalk	56,202	34,568	10,254	·	108,618
	•	·	10,254	24,314	127,807
070 Metro Special	61,849	51,995	-	51,986	
Division III	410,342	282,748	62,840	219,908	836,616
007 South Special	2	22,450	7	22,450	42,210
008 Southwest Special	82,040	43,403	7	43,396	138,928
026 Compton	69,519	49,464	14,623	34,841	146,600
027 South Central	27,040	34,930	8,354	26,576	85,132
031 South Family	57,289	46,047	12,631	33,416	128,674
062 Paramount	38,960	26,965	7,188	19,777	79,389
083 Southwest Family	16,636	36,537	16,533	20,004	85,267
Division IV	291,486	259,796	59,336	200,460	706,200
004 El Monte	72,100	35,644	8,767	26,877	123,803
020 San Gabriel Valley	52,106	37,724	6,800	30,924	109,587
036 Pomona	75,739	49,567	13,067	36,500	152,969
Division V GAIN Regions	199,945	122,935	28,634	94,301	386,359
Eligibility Systems Division	1,038	2		2	1,040
DPSS Total****	1,658,326	1,017,984	239,515	778,469	3,426,980
Department of Health Services	1,651	3		3	1,654
Department of Children and Family Services	21,519				21,519
Unknown	1				1
Grand Total****	1,681,497	1,017,987	239,515	778,472	3,450,154

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

^{***} This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

^{****} DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



In-Home Supportive Services Caseload by Office May 2011

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,358	255
074 IHSS Ops II El Monte	31,811	485
East Region Total	44,169	740
047 IHSS Ops III Metro IHSS	21,898	338
075 IHSS Ops III - Rancho Park	12,184	229
Metro West Region Total	34,082	567
001 IHSS Ops I Chatsworth	30,138	375
035 IHSS Ops I - Lancaster	7,005	151
073 IHSS Ops I - Burbank	24,057	186
North Region Total	61,200	712
077 IHSS Ops IV Hawthorne	45,247	846
South Region Total	45,247	846
Total	184,698	2,865

Each IHSS consumer represents a separate case or Assistance Unit.



Application Processing SummaryMay 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
Received*	13,048	22,156	89	370	32,297	51,250	3,616	122,826
Processed:							,	
Approvals	7,117	11,382	57	92	17,749	30,204	2,359	68,960
Non-Approvals	5,410	9,784	40	232	13,891	18,531	1,831	49,719
Total Processed (from current and prior months)	12,527	21,166	97	324	31,640	48,735	4,190	118,679
Approval Rate** (Approvals / Total Processed)	56.8%	53.8%	58.8%	28.4%	56.1%	62.0%	56.3%	58.1%

Comparison with Prior Month

Application Received								
This Month	13,048	22,156	89	370	32,297	51,250	3,616	122,826
Last Month	11,869	20,417	112	332	31,347	46,841	4,255	115,173
Percent Change	9.9%	8.5%	-20.5%	11.4%	3.0%	9.4%	-15.0%	6.6%
Total Processed							·	
This Month	12,527	21,166	97	324	31,640	48,735	4,190	118,679
Last Month	11,557	20,280	109	363	31,182	46,362	4,490	114,343
Percent Change	8.4%	4.4%	-11.0%	-10.7%	1.5%	5.1%	-6.7%	3.8%
Approval Rate			·				·	
This Month	56.8%	53.8%	58.8%	28.4%	56.1%	62.0%	56.3%	58.1%
Last Month	58.3%	53.3%	68.8%	31.4%	58.7%	61.7%	58.2%	58.8%
Percent Change	-2.5%	1.0%	-14.6%	-9.6%	-4.4%	0.4%	-3.3%	-1.2%

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

^{*} Total approvals are divided by total disposed.



CalWORKs Application Processing by District May 2011

	Applications			Processed	During Month			Processir	ng Time
	Received in		Approvals		Total	Non-	Total	1 4F Dave	46 L Davis
Districts*	Month**	Two Parent	Zero Parent	All Other	Approvals	Approvals	Processed**	1-45 Days (percent)	46+ Days (percent)
002 Glendale	513	48	38	178	264	213	477	99.37	0.63
003 Pasadena	297	10	19	78	107	166	273	96.70	3.30
011 East Valley Main District	949	42	125	288	455	414	869	99.77	0.23
034 Lancaster Main District	965	69	76	366	511	413	924	99.57	0.43
082 West Valley District	694	41	79	206	326	370	696	99.14	0.86
Division I	3,418	210	337	1,116	1,663	1,576	3,239	99.26	0.74
010 Wilshire						1	1	100.00	0.00
012 Exposition Park	443	8	54	156	218	185	403	99.26	0.74
038 Metro North	564	33	129	189	351	183	534	99.25	0.75
060 Rancho Park	346	20	21	133	174	138	312	99.04	0.96
089 Medi-Cal Mail-In Application Center	22					6	6	100.00	0.00
Division II	1,375	61	204	478	743	513	1,256	99.20	0.80
005 Belvedere	582	29	80	164	273	288	561	96.26	3.74
006 Cudahy	449	38	52	178	268	143	411	98.30	1.70
013 Metro Family	662	28	131	242	401	215	616	98.86	1.14
015 Metro East	580	44	112	236	392	224	616	98.54	1.46
017 Florence	432	19	92	135	246	195	441	97.96	2.04
040 Norwalk	609	33	54	205	292	299	591	97.97	2.03
Division III	3,314	191	521	1,160	1,872	1,364	3,236	97.99	2.01
008 Southwest Special						1	1	100.00	0.00
026 Compton	827	37	114	285	436	321	757	99.21	0.79
027 South Central	355	23	58	175	256	125	381	98.16	1.84
031 South Family	827	41	104	320	465	348	813	98.40	1.60
062 Paramount	446	25	44	178	247	181	428	99.30	0.70
083 Southwest Family	766	35	95	355	485	311	796	99.12	0.88
Division IV	3,221	161	415	1,313	1,889	1,287	3,176	98.87	1.13
004 El Monte	566	25	72	156	253	236	489	98.57	1.43
020 San Gabriel Valley	344	29	54	134	217	115	332	96.08	3.92
036 Pomona	810	63	80	337	480	319	799	98.00	2.00
Division V GAIN Regions	1,720	117	206	627	950	670	1,620	97.78	2.22
Total	13,048	740	1,683	4,694	7,117	5,410	12,527	98.63	1.37

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the **Back to Table of Contents** same month.



General Relief Application Processing by District May 2011

	Applications	Pro	cessed During Mo	onth*	Processing Time				
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)	
002 Glendale	833	399	350	749	94.39	4.14	0.93	0.53	
003 Pasadena	2,265	942	1,130	2,072	96.67	2.75	0.34	0.24	
011 East Valley Main District			4	4	100.00	0.00	0.00	0.00	
034 Lancaster Main District	1,336	614	686	1,300	97.08	1.92	0.38	0.62	
082 West Valley District			9	9	100.00	0.00	0.00	0.00	
Division I	4,434	1,955	2,179	4,134	96.40	2.73	0.46	0.41	
010 Wilshire	1,172	642	497	1,139	90.52	6.94	0.79	1.76	
014 Civic Center	1,029	481	412	893	91.15	6.16	0.78	1.90	
060 Rancho Park	1,526	793	655	1,448	90.81	6.35	2.00	0.83	
Division II	3,727	1,916	1,564	3,480	90.80	6.49	1.29	1.41	
005 Belvedere			1	1	100.00	0.00	0.00	0.00	
015 Metro East	1,721	895	748	1,643	97.81	1.40	0.37	0.43	
070 Metro Special	2,436	1,333	913	2,246	96.17	3.12	0.45	0.27	
Division III	4,157	2,228	1,662	3,890	96.86	2.39	0.41	0.33	
007 South Special	3,969	2,378	1,634	4,012	89.31	9.32	0.92	0.45	
008 Southwest Special	2,316	1,220	989	2,209	92.12	7.02	0.63	0.23	
027 South Central	967	502	477	979	96.94	1.02	1.53	0.51	
031 South Family			2	2	100.00	0.00	0.00	0.00	
Division IV	7,252	4,100	3,102	7,202	91.21	7.48	0.92	0.39	
004 El Monte			2	2	100.00	0.00	0.00	0.00	
020 San Gabriel Valley	1,477	720	720	1,440	88.61	8.82	1.18	1.39	
036 Pomona	1,109	463	555	1,018	89.00	8.25	2.36	0.39	
Division V GAIN Regions	2,586	1,183	1,277	2,460	88.78	8.58	1.67	0.98	
Total	22,156	11,382	9,784	21,166	92.91	5.58	0.88	0.62	

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month. **Back to Table of Contents**



Refugee Application Processing by District May 2011

	Applications	Pr	ocessed During Mont	h*	Processing Time		
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)	
002 Glendale	52	33	23	56	100.00	0.00	
Division I	52	33	23	56	100.00	0.00	
038 Metro North	20	12	7	19	100.00	0.00	
Division II	20	12	7	19	100.00	0.00	
007 South Special	1		1	1	100.00	0.00	
026 Compton	1						
031 South Family	3	2	2	4	100.00	0.00	
083 Southwest Family	1		1	1	100.00	0.00	
Division IV	6	2	4	6	100.00	0.00	
020 San Gabriel Valley	11	10	6	16	100.00	0.00	
Division V GAIN Regions	11	10	6	16	100.00	0.00	
Total	89	57	40	97	100.00	0.00	

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Medical Assistance Only Application Processing May 2011

Processing Time ****

tricts* Non Approvals Non Approvals Non Approvals Processor* 1 - 45 Days % 46 + Days % 90 Days % 90 + Days % 90 Days %		1 Toccoomy Time							
tricts* Month** Approvals Non Approvals Processet*** 1. ± 5 Days % 45 - Days % 9.9 Days % 4.0 19.5 007 Pasadene 467 239 255 494 9.7 3 2.57 53.85 41.9 034 Lancater Main District 495 283 228 521 96.34 1.66 55.00 44.0 034 Lancater Main District 495 283 228 521 96.34 1.66 55.00 4.0 090 Northridge Regional Medic Cal District 4.613 1.894 2.677 4.531 96.22 3.78 63.38 3.6 010 Wishire Division I 7.994 3.836 4.16 8012 96.56 3.44 63.18 3.6 010 Wishire Division II 19 3.83 4.16 8012 96.56 3.44 63.18 3.6 010 Keep Call Currench East 117 <t< th=""><th></th><th>Applications</th><th>Proce</th><th>essed During Mo</th><th>nth**</th><th colspan="4">Regular DAPD</th></t<>		Applications	Proce	essed During Mo	nth**	Regular DAPD			
1002 Clendale									
1031 Fast Valley Main District	istricts*	Month**	Approvals	Non Approvals	Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
101 East Valley Main District	002 Glendale	665	347	258	605	92.47		80.43	19.57
1034 Lancaster Main District 495 283 238 521 96.34 3.66 56.00 44.00	003 Pasadena	471	239	255	494	97.43	2.57	53.85	46.15
1082 West Valley District	011 East Valley Main District						1.56		43.24
990 Northridge Regional Medi-Cal District 1,613 1,854 2,677 4,531 96.22 3,78 63.58 36.4 3.68 36.8 30.0 Wilshire 1,7944 3,836 4,176 8,012 96.56 3,44 63.18 36.8 36.8 30.0 Wilshire 1,42 2,43 3.1 30.32 9,68 0.0 3.0	034 Lancaster Main District	495		238	521	96.34	3.66	56.00	44.00
Division 1,7944 3,836 4,176 8,012 96.56 3,44 63.18 36.8 1993 490 416 906 97.70 2.30 69.70 30.12 Exposition Park 14 28 3 31 90.32 9.68 0 1014 Civic Center 117 31 83 114 95.92 4.08 75.00 25.00 1016 Medit Cal Outreach East 55,509 4,935 411 5,346 97.35 2.65 42.91 57.00 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2018 Metric North 149 31 162 193 31.18 68.82 85.71 14.2 2019 Metro Special 150 150 150 150 150 150 150 2015 Metro Special 150 150 150 150 150 150 150 2017 Florence 256 155 111 266 95.74 4.26 75.00 25.00 2017 North Special 150 150 150 150 150 150 150 2017 South Special 150 150 150 150 150 150 150 2018 Southwest Special 150 150 150 150 150 150 150 2018 Southwest Special 150 150 150 150 150 150 150 2018 Southwest Special 150 150 150 150 150 150 150 2019 Southwest Special 150 150 150 150 150 150 150 150 2019	082 West Valley District	835	542	380	922	98.40	1.60	54.35	45.65
101 Wishine 939 490 416 906 97.70 2.30 69.70 30.3	090 Northridge Regional Medi-Cal District	4,613	1,854	2,677	4,531	96.22	3.78	63.58	36.42
1012 Exposition Park	Division I	7,944	3,836	4,176	8,012	96.56	3.44	63.18	36.82
11	010 Wilshire	939	490	416	906	97.70	2.30	69.70	30.30
117 31	012 Exposition Park	14	28	3	31	90.32	9.68	0	0
149 31 162 193 31.18 68.82 85.71 14.2	014 Civic Center	117	31	83	114	95.92	4.08	75.00	25.00
149 31 162 193 31.18 68.82 85.71 14.2		5,509	4,935	411	5,346		2.65	42.91	57.09
060 Rancho Park	038 Metro North			162		31.18	68.82	85.71	14.29
1.080 Medi-Cal Long Term District	060 Rancho Park	623	271						56.86
089 Medi-Cal Mail-Tin Application Center 5,477 1,512 3,150 4,662 98.84 1.16 100.00 0.0 092 Hawthorne Medi-Cal District 292 63 1.32 195 32.34 67.66 26.92 73.0 005 Belevedere 780 51.5 337 852 91.14 8.86 64.86 35.1 015 Metro Family 32 32 10 42 80.49 19.51 0 015 Metro East 208 158 84 242 94.94 5.06 100.00 0.0 040 Norwalk 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special 960 475 389 864 96.68 3.32 71.43 28.5 301 South Special 955 0 1 1 100.00 0.00 0 007 South Special 55 0 1 1 100.00 0.00 0 2027 South Central									11.30
1922 63 132 195 32.34 67.66 26.92 73.00 73.0									0.00
Objection Division II 15,255 7,967 6,004 13,971 95.60 4.40 59,93 40.0 005 Belvedere 780 515 337 852 91.14 8.86 64.86 35.1 006 Cudahy 542 286 301 587 88.75 11.25 50.00 50.0 013 Metro Family 32 32 10 42 80.49 19.51 0 015 Metro East 208 158 84 242 94.94 5.06 100.00 0.0 017 Florence 256 155 111 266 95.74 4.26 75.00 25.0 040 Norwalk 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special Division III 3,597 2,174 1,544 3,718 93.11 6.89 66.08 33.9 007 South Special Division III 3,597 2,174 1,544 3,718 93.11 6.89<									73.08
005 Belvedere 780 515 337 852 91.14 8.86 64.86 35.1 006 Cudahy 542 286 301 587 88.75 11.25 50.00 50.0 013 Metro Family 32 32 10 42 80.49 19.51 0 015 Metro East 208 158 84 242 94.94 5.06 100.00 0.0 017 Florence 256 155 111 266 95.74 4.26 75.00 25.0 070 Metro Special 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special 960 475 389 864 96.68 3.32 71.43 28.5 077 South Special 950 1 1 100.00 0.00 0.0 080 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 555 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 032 Southwest Family 34 48 9 57 96.49 3.51 0.0 033 Southwest Family 34 48 9 57 96.49 3.51 0.0 040 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona Division V GAIN Regions 16,633 951 730 1,681 93.05 6.95 48.31 51.6 00 Department of Health Services 167 147 5 152 98.67 1.33 10.00 0.0 00 Department of Children and Family Services 167 147 5 152 98.67 1.33 10.00 0.0 00 Department of Children and Family Services 167 147 5 152 98.67 1.33 10.00 0.0 00 Department of Children and Family Services 167 147 5 152 98.67 1.33 10.00 0.00 015 Metro Family Services 167 147 5 152 98.67 1.33 10.00 0.00 015 Metro Family Services 167 147 5 152 98.67 1.33 10.00 0.00 016 Metro Family Services 167 147 5 152 98.67 1.33 10.00 0.00 02 14 Metro Family Services 167 147 5 152 98.67 1.33 10.00 0.00 03 Southwest Family Services 167 147 5 152 98.67 1.33 10.00 0.00 04 Metro Special Service 167 147 5 152									40.07
006 Cudahy 542 286 301 587 88.75 11.25 50.00 50.00 013 Metro Family 32 32 10 42 80.49 19.51 0 015 Metro East 208 158 84 242 94.94 5.06 100.00 0.0 017 Florence 256 155 111 266 95.74 4.26 75.00 25.0 040 Norwalk 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special 960 475 389 864 96.68 3.32 71.43 28.5 007 South Special 55 0 1 1 100.00 0.00 0 0 008 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 1									35.14
1013 Metro Family 32 32 10 42 80.49 19.51 0 0 0 0 0 0 0 0 0				301					50.00
015 Metro East 208 158 84 242 94,94 5.06 100.00 0.0 017 Florence 256 155 111 266 95.74 4.26 75.00 25.0 040 Norwalk 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special 960 475 389 864 96.68 3.32 71.43 28.5 Colspan="4">Division III 3,597 2,174 1,544 3,718 93.11 6.89 66.08 33.9 007 South Special 55 0 1 1 100.00 0.00 0 0 008 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 25 South Sepcial 52 345 279 624 93.91 6									0
017 Florence 256 155 111 266 95.74 4.26 75.00 25.00 040 Norwalk 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special 960 475 389 864 96.88 3.32 71.43 28.5 007 South Special 55 0 1 1 100.00 0.00 0 0 008 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0								100.00	0.00
040 Norwalk 819 553 312 865 93.76 6.24 65.96 34.0 070 Metro Special 960 475 389 864 96.68 3.32 71.43 28.5 007 South Special 3,597 2,174 1,544 3,718 93.11 6.89 66.08 33.9 007 South Special 55 0 1 1 10.00 0.00 0 008 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 31 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwes									25.00
070 Metro Special 960 475 389 864 96.68 3.32 71.43 28.5 OF South Special 55 0 1 1,544 3,718 93.11 6.89 66.08 33.9 007 South Special 55 0 1 1 100.00 0.00 0 008 Southwest Special 55 0 1 1 100.00 0.00 0 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0 024 Blook 350 306 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>34.04</td>									34.04
Division III 3,597 2,174 1,544 3,718 93.11 6.89 66.08 33.99									28.57
007 South Special 55 0 1 1 100.00 0.00 0 008 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 00.00 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0 04 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona 741									33.92
008 Southwest Special 757 587 220 807 97.04 2.96 74.19 25.8 026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0 084 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona Division V GAIN Regions 1,633 951 730 1,681 93.05 6.95 48.31 51.6		-	· · · · · · · · · · · · · · · · · · ·						0
026 Compton 505 315 228 543 96.91 3.09 58.33 41.6 027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0 **Olivision IV 2,350 1,621 885 2,506 96.35 3.65 63.83 36.1 004 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona 741 404 384 788 89.22 10.78 44.00 56.0 **Eligibility Systems Division 19 0 2 2 100.00 0									25.81
027 South Central 180 128 56 184 95.63 4.37 100.00 0.0 031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0 Division IV 2,350 1,621 885 2,506 96.35 3.65 63.83 36.1 004 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona 741 404 384 788 89.22 10.78 44.00 56.0 Eligibility Systems Division 19 0 2 2 100.00 0.00 0 DPSS Total 30,798 16,549 13,341 29,890 95.45 4.55									41.67
031 South Family 552 345 279 624 93.91 6.09 57.58 42.4 062 Paramount 267 198 92 290 98.95 1.05 60.00 40.0 083 Southwest Family 34 48 9 57 96.49 3.51 0 Division IV 2,350 1,621 885 2,506 96.35 3.65 63.83 36.1 004 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona 741 404 384 788 89.22 10.78 44.00 56.0 Eligibility Systems Division 19 0 2 2 100.00 0.00 0 DPSS Total 30,798 16,549 13,341 29,890 95.45 4.55 61.72 38.2 Department of Health Services 1,332 1,053 545 1,598 37									0.00
062 Paramount 267 198 92 290 98.95 1.05 60.00 40.00 083 Southwest Family 34 48 9 57 96.49 3.51 0 Division IV 2,350 1,621 885 2,506 96.35 3.65 63.83 36.1 004 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona 741 404 384 788 89.22 10.78 44.00 56.0 Division V GAIN Regions 1,633 951 730 1,681 93.05 6.95 48.31 51.6 Eligibility Systems Division 19 0 2 2 100.00 0.00 0 Department of Health Services 1,332 1,053 545 1,598 37.91 62.09 26.19									42.42
083 Southwest Family 34 48 9 57 96.49 3.51 0 004 El Monte Division IV 2,350 1,621 885 2,506 96.35 3.65 63.83 36.1 004 El Monte 503 306 183 489 96.18 3.82 42.11 57.8 020 San Gabriel Valley 389 241 163 404 97.07 2.93 61.54 38.4 036 Pomona 741 404 384 788 89.22 10.78 44.00 56.0 Division V GAIN Regions 1,633 951 730 1,681 93.05 6.95 48.31 51.6 Eligibility Systems Division 19 0 2 2 100.00 0.00 0 Department of Health Services 1,332 1,053 545 1,598 37.91 62.09 26.19 73.8 Department of Children and Family Services 167 147 5 152 98.67 1.33 100.00 </td <td>•</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>40.00</td>	•								40.00
Division IV Division IV Division IV Division IV Division IV Division IV Division V GAIN Regions Division I DIVISION DIVI									0
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Department of Children and Family Services 167 147 5 152 98.67 1.33 100.00 0.0			· · · · · · · · · · · · · · · · · · ·						73.81
	·								0.00
	•			13.891					47.54

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

Of the 31,640 applications processed during the month, 29,166 were regular and 2,474 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



Food Stamp Application Processing by District May 2011

	Applications Received in		Approvals			Non Approvals		Total Processed	Percen	t Processed in 3	0 Days
Districts*	Month**	Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,202	220	1,012	1,232	120	698	818	2,050	99.71	96.43	96.98
003 Pasadena	3,221	65	1,586	1,651	109	1,236	1,345	2,996	98.28	98.30	98.30
011 East Valley Main District	2,209	314	1,112	1,426	186	508	694	2,120	98.80	97.35	97.69
034 Lancaster Main District	2,865	263	1,227	1,490	173	965	1,138	2,628	97.48	95.94	96.19
082 West Valley District	1,684	253	856	1,109	177	411	588	1,697	99.07	97.08	97.58
Division I	12,181	1,115	5,793	6,908	765	3,818	4,583	11,491	98.67	97.11	97.36
010 Wilshire	2,442		1,450	1,450		807	807	2,257		97.52	97.52
012 Exposition Park	423	185	73	258	121	2	123	381	97.39	93.33	96.59
014 Civic Center	1,132		520	520		559	559	1,079		96.39	96.39
016 Medi Cal Outreach East	7					7	7	7		100.00	100.00
038 Metro North	456	252	63	315	92	7	99	414	99.71	95.71	99.03
060 Rancho Park	2,579	138	1,313	1,451	68	881	949	2,400	96.60	95.35	95.46
089 Medi-Cal Mail-In Application Center	52		8	8	3	19	22	30	100.00	92.59	93.33
Division II	7,091	575	3,427	4,002	284	2,282	2,566	6,568	98.14	96.37	96.60
005 Belvedere	1,589	220	692	912	141	478	619	1,531	86.70	94.19	92.42
006 Cudahy	1,091	145	530	675	49	312	361	1,036	97.42	95.72	96.04
013 Metro Family	477	210	132	342	88	7	95	437	93.29	93.53	93.36
015 Metro East	2,630	274	1,379	1,653	132	789	921	2,574	95.57	97.65	97.32
017 Florence	799	195	285	480	105	138	243	723	94.00	92.43	93.08
040 Norwalk	1,048	163	439	602	77	304	381	983	90.83	93.14	92.57
070 Metro Special	3,859		2,313	2,313		1,454	1,454	3,767		97.45	97.45
Division III	11,493	1,207	5,770	6,977	592	3,482	4,074	11,051	92.72	96.29	95.71
007 South Special	4,275		2,563	2,563		1,488	1,488	4,051		95.58	95.58
008 Southwest Special	3,701	2	2,253	2,255		1,343	1,343	3,598	100.00	94.13	94.14
026 Compton	1,390	269	530	799	134	352	486	1,285	97.02	93.19	94.39
027 South Central	1,600	153	853	1,006	60	538	598	1,604	92.96	97.48	96.88
031 South Family	1,586	323	650	973	201	298	499	1,472	94.66	93.25	93.75
062 Paramount	734	167	381	548	80	129	209	757	98.38	96.67	97.23
083 Southwest Family	878	399	131	530	274	51	325	855	97.47	89.01	95.67
Division IV	14,164	1,313	7,361	8,674	749	4,199	4,948	13,622	96.31	94.93	95.14
004 El Monte	1,185	178	492	670	83	301	384	1,054	87.74	93.95	92.41
020 San Gabriel Valley	2,263	153	1,289	1,442	40	767	807	2,249	92.23	93.73	93.60
036 Pomona	2,730	305	1,224	1,529	187	950	1,137	2,666	96.34	92.96	93.59
Division V GAIN Regions		636	3,005	3,641	310	2,018	2,328	5,969	93.13	93.43	93.38
099 LEADER Application Development	143		2	2		32	32	34		94.12	94.12
Eligibility Systems Division	143		2	2		32	32	34		94.12	94.12
Total	51,250	4,846	25,358	30,204	2,700	15,831	18,531	48,735	95.85	95.76	95.77

Numbers for Main Districts include both Main and Branch offices.

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

^{*} All members of the Food Stamp household received CalWORKs assistance during the month.

^{****} None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.



In-Home Supportive Services Application Processing by Office May 2011

	Applications Received		Processed During month*	
Office	in Month*	Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	358	151	156	307
074 IHSS Ops II El Monte	512	340	227	567
East Region	870	491	383	874
047 IHSS Ops III Metro IHSS	474	352	178	530
075 La Cienega IHSS	207	152	100	252
Metro West Region	681	504	278	782
001 IHSS Ops I Chatsworth	598	373	266	639
035 IHSS Ops I - Lancaster	252	151	127	278
073 IHSS Ops I - Burbank	294	231	219	450
North Region	1,144	755	612	1,367
077 IHSS Ops IV Hawthorne	921	609	558	1,167
South Region	921	609	558	1,167
Total	3,616	2,359	1,831	4,190

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^{*} Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



Cash Aid Programs Terminations by District

May 2011

		CalV	VORKs			General Relie	Refugee	CAPI	
Pistrict*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable		
002 Glendale	377	93	63	221	551	274	277	68	
003 Pasadena, San Fernando	177	18	37	122	1,304	666	638		
011 East Valley, Santa Clarita	675	87	196	392					
034 Lancaster Main District	882	125	170	587	810	482	328		
082 West Valley	519	71	137	311					
Division I	2,630	394	603	1,633	2,665	1,422	1,243	68	
010 Wilshire					654	360	294		136
012 Exposition Park	485	35	115	335					
014 Civic Center					796	281	515		
038 Metro North	512	75	177	260				27	
060 Rancho Park	388	40	71	277	1,082	602	480		
Division II	1,385	150	363	872	2,532	1,243	1,289	27	136
005 Belvedere	308	46	79	183					
006 Cudahy	486	53	144	289					
013 Metro Family	434	34	157	243					
015 Metro East Main Office	685	92	224	369	1,232	761	471		
017 Florence	465	47	155	263					
040 Norwalk	384	57	64	263					
070 Metro Special					1,851	937	914		
Division III	2,762	329	823	1,610	3,083	1,698	1,385		
007 South Special					2,966	1,789	1,177		
008 Southwest Special					2,259	1,218	1,041		
026 Compton	797	92	190	515	•				
027 South Central	489	47	110	332	692	424	268		
031 South Family	619	51	147	421	1	1		2	
062 Paramount	397	55	85	257					
083 Southwest Family	823	74	160	589				1	
Division IV	3,125	319	692	2,114	5,918	3,432	2,486	3	
004 El Monte	408	67	109	232					
020 San Gabriel Valley	300	46	65	189	963	574	389	7	
036 Pomona	618	87	118	413	822	464	358		
Division V GAIN Regions	1,326	200	292	834	1,785	1,038	747	7	
Total	11,228	1,392	2,773	7,063	15,983	8,833	7,150	105	136

Numbers for these offices include both the Main and Branch offices.
 This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.
 All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.
 This category includes all other families not included in the first two.



Supplemental Programs Terminations by District May 2011

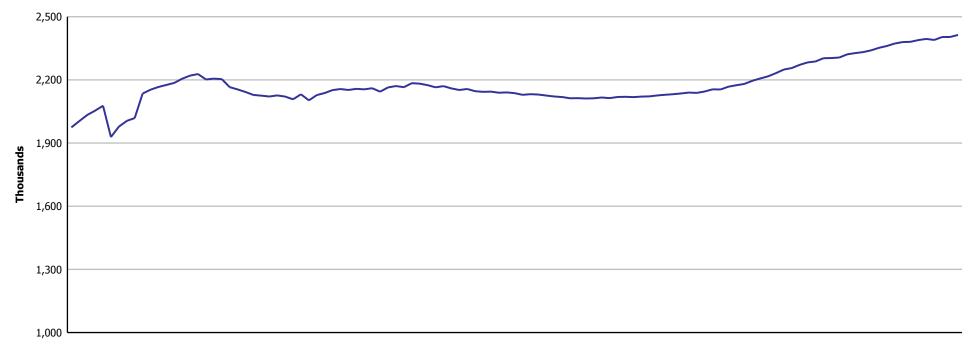
	Medical		Food Stamps		Total All Aids**
District*	Assistance Only	Total	PAFS	NAFS	Cash Aid and Supplemental Programs
002 Glendale	466	1,498	155	1,343	2,960
003 Pasadena, San Fernando	225	1,604	76	1,528	3,310
011 East Valley, Santa Clarita	632	1,751	316	1,435	3,058
034 Lancaster Main District	488	2,229	326	1,903	4,409
082 West Valley	1,050	1,583	248	1,335	3,152
090 Northridge Regional Medi-Cal District	1,451	1		1	1,452
Division I	4,312	8,666	1,121	7,545	18,341
010 Wilshire	396	1,345	,	1,345	2,531
012 Exposition Park	56	445	184	261	986
014 Civic Center	34	642		642	1,472
016 Medi Cal Outreach	2,109	7.2			2,109
038 Metro North	174	615	208	407	1,328
060 Rancho Park	392	1,716	163	1,553	3,578
080 Medi-Cal Long Term District	502				502
089 Medi-Cal Mail-In Application Center	13	2		2	15
092 Hawthorne Medi-Cal District	731	_		_	731
Division II	4,407	4,765	555	4,210	13,252
005 Belvedere	991	1,322	110	1,212	2,621
006 Cudahy	496	1,080	232	848	2,062
013 Metro Family	354	877	176	701	1,665
015 Metro East Main Office	146	1,677	292	1,385	3,740
017 Florence	261	752	177	575	1,478
040 Norwalk	700	789	147	642	1,873
070 Metro Special	620	2,687	,	2,687	5,158
Division III	3,568	9,184	1,134	8,050	18,597
007 South Special		2,279	_,	2,279	5,245
008 Southwest Special	720	2,823		2,823	5,802
026 Compton	664	1,513	360	1,153	2,974
027 South Central	199	1,371	172	1,199	2,751
031 South Family	482	1,441	272	1,169	2,545
062 Paramount	334	862	174	688	1,593
083 Southwest Family	87	714	316	398	1,625
Division IV	2,486	11,003	1,294	9,709	22,535
004 El Monte	498	884	167	717	1,790
020 San Gabriel Valley	288	1,541	117	1,424	3,099
036 Pomona	680	1,981	246	1,735	4,101
Division V GAIN Regions	1,466	4,406	530	3,876	8,990
DPSS Total**	16,239	38,024	4,634	33,390	84,580
Department of Health Services	58	,	-,		58
Department of Children and Family Services	44				44
Grand Total**	16,341	38,024	4,634	33,390	84,682

Numbers for Main Districts include both Main and Branch offices.

DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



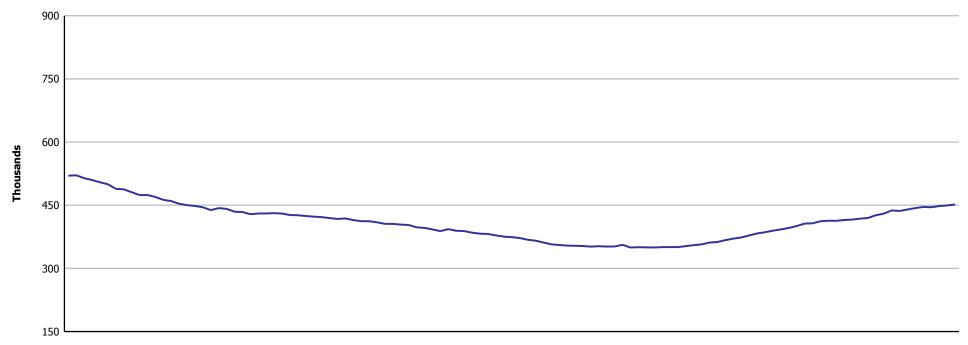
Persons Aided - All Aids Combined



	2002	2003	2004	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	2011
January	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585
February	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716
March	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761
April	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859
May	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553
June	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	
July	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	
August	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	
September	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	
October	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	
November	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	
December	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	



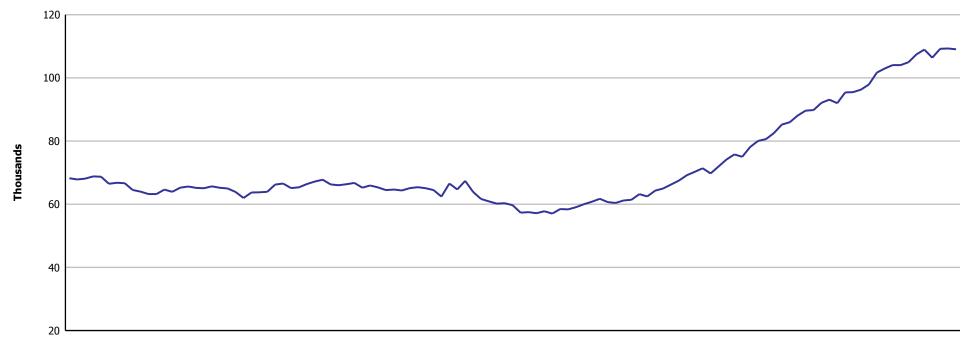
Persons Aided - CalWORKs



	2002	<u>2003</u>	2004	<u>2005</u>	2006	2007	2008	2009	<u>2010</u>	2011
January	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949
February	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154
March	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929
April	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363
May	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770
June	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	
July	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	
August	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	
September	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	
October	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	
November	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	
December	469,554	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	



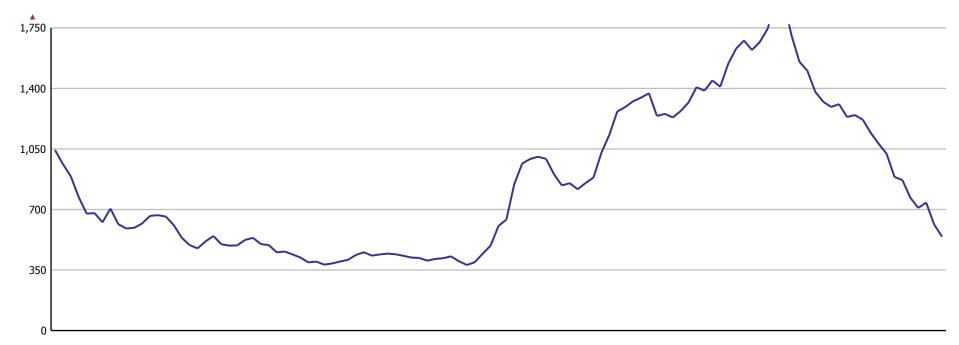
Persons Aided - General Relief



	2002	<u>2003</u>	<u>2004</u>	<u>2005</u>	2006	2007	2008	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951
February	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390
March	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212
April	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311
May	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062
June	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	
July	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	
August	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	
September	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	
October	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	
November	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	
December	63,215	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	



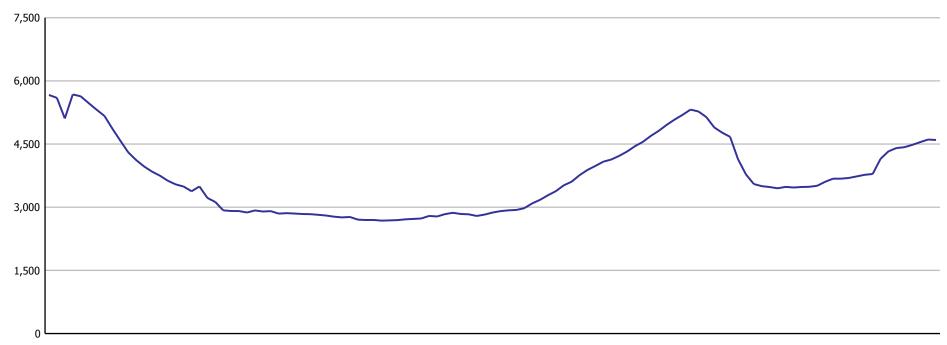
Persons Aided - Refugee



	2002	2003	2004	<u>2005</u>	2006	2007	2008	2009	<u>2010</u>	2011
January	1,044	663	524	399	414	992	1,292	1,410	1,380	768
February	963	667	536	409	418	1,005	1,326	1,542	1,323	709
March	891	659	500	437	429	993	1,347	1,630	1,293	740
April	771	610	494	453	401	904	1,372	1,677	1,309	614
May	676	537	452	433	379	839	1,241	1,622	1,235	543
June	679	494	457	440	395	852	1,253	1,669	1,246	
July	626	475	440	445	444	817	1,232	1,746	1,219	
August	705	515	422	441	491	853	1,269	1,793	1,143	
September	615	547	394	432	605	885	1,319	1,786	1,080	
October	590	499	399	422	642	1,029	1,407	1,706	1,023	
November	594	491	381	420	848	1,132	1,387	1,554	888	
December	619	492	388	404	966	1,267	1,446	1,502	870	



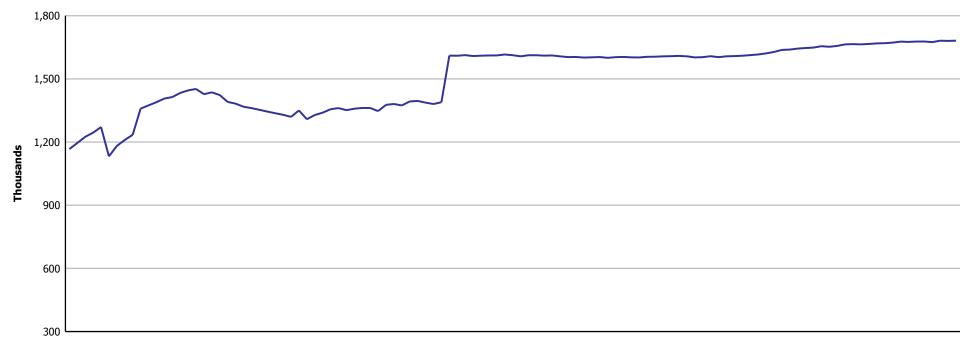
Persons Aided - CAPI*



	2002	2003	<u>2004</u>	<u>2005</u>	2006	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	5,666	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425
February	5,597	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480
March	5,108	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546
April	5,678	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607
May	5,635	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597
June	5,474	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	
July	5,317	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	
August	5,169	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	
September	4,867	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	
October	4,582	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	
November	4,304	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	
December	4,121	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	



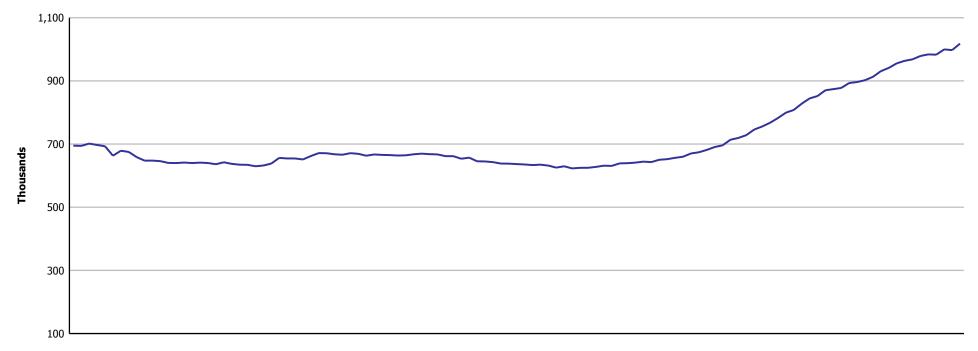
Persons Aided - Medical Assistance Only



	2002	<u>2003</u>	2004	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	2009	<u>2010</u>	2011
January	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657
February	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595
March	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467
April	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359
May	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497
June	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	
July	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	
August	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	
September	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	
October	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	
November	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	
December	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	



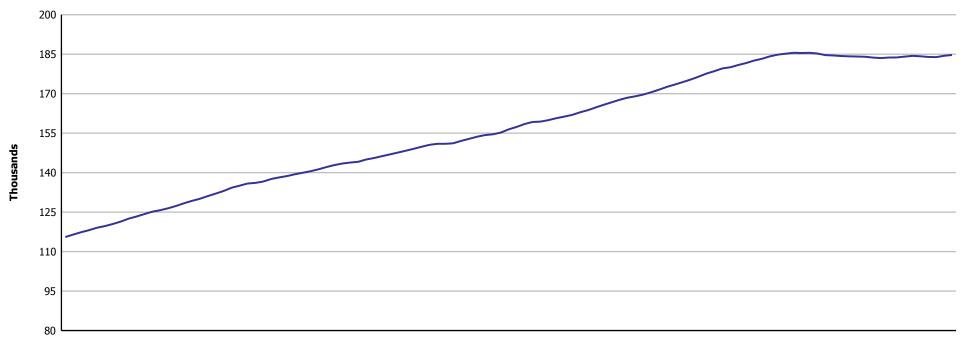
Persons Aided - Food Stamps



	2002	2003	2004	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972
February	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952
March	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836
April	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431
May	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987
June	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	
July	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	
August	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	
September	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	
October	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	
November	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	
December	645,854	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	



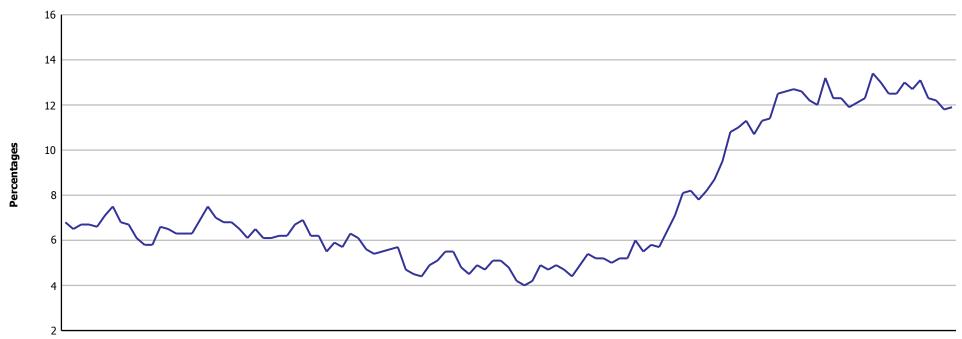
Persons Aided - IHSS*



	2002	2003	2004	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	2011
January	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215
February	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956
March	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891
April	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407
May	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698
June	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	
July	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	
August	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	
September	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	
October	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	
November	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	
December	125,180	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	



Unemployment Rate - Los Angeles County



	2002	2003	2004	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	2010	2011
January	6.80	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10
February	6.50	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30
March	6.70	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20
April	6.70	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80
May	6.60	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90
June	7.10	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	
July	7.50	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	
August	6.80	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	
September	6.70	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	
October	6.10	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	
November	5.80	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	
December	5.80	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	

Glossary

<u>Department of Public Social Services (DPSS)</u> administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

<u>California Work Opportunity and Responsibility to Kids (CalWORKs)</u> provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- <u>Two Parent Families</u> include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-ofhousehold.
- <u>Zero Parent Families</u> are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- <u>All Other Families</u> are those that have not been identified as either a two parent or a zero parent family.
- <u>Safety Net Cases</u> are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- <u>TANF Timed-Out</u> are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

<u>Cash Assistance Program to Immigrants (CAPI)</u> provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

<u>The Food Stamp Program</u> helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

<u>In-Home Supportive Services (IHSS)</u> enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

<u>Medical Assistance Only (MAO)</u> provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and liguistically appropriate services.